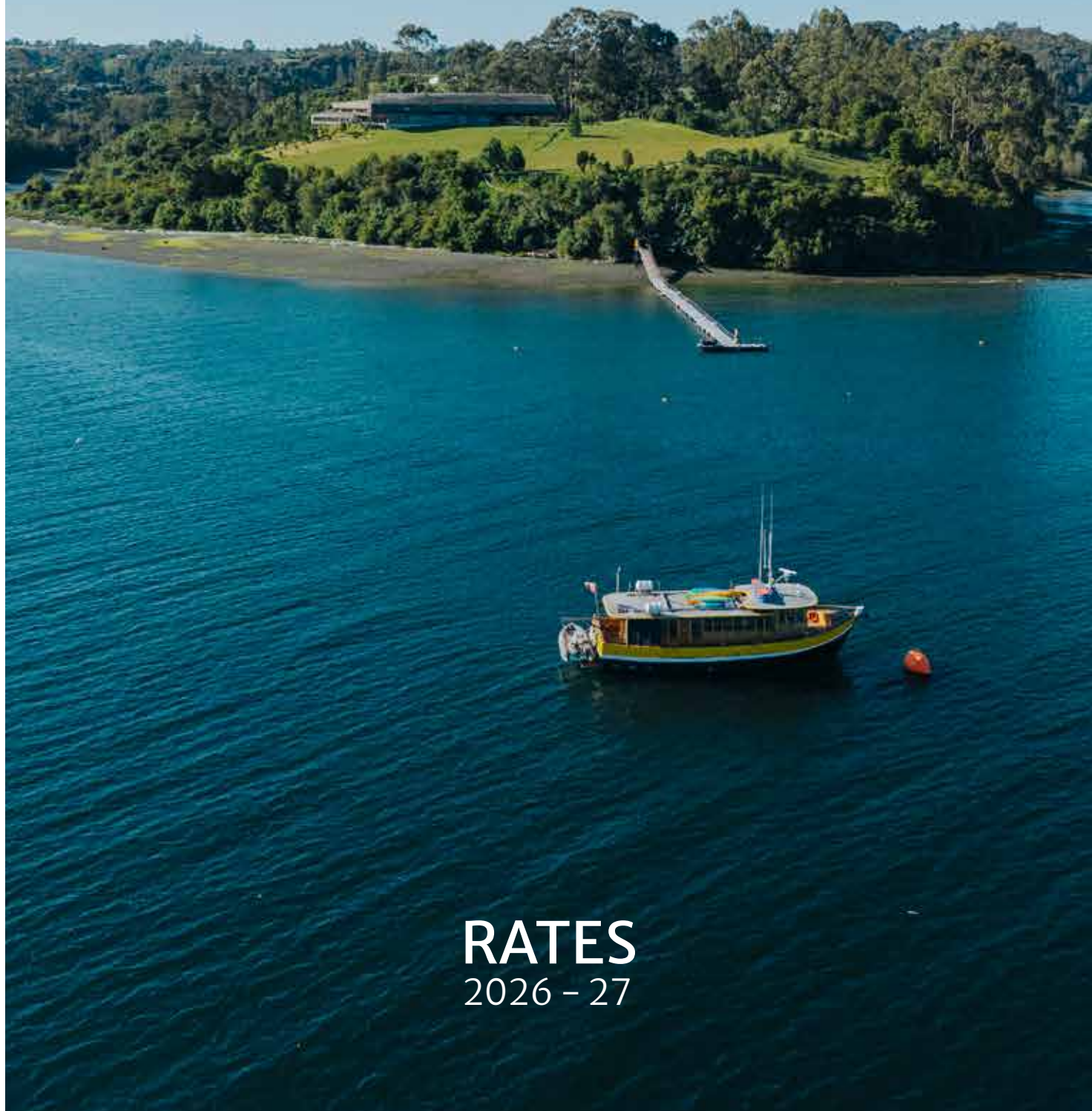




REFUGIA

CHILOÉ



RATES
2026 - 27

RATES Oct 2nd 2026 - May 2nd 2027

Full Experience

Rates in US dollars per person, per night

HIGH SEASON • December 14th 2026 - February 14th 2027

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	1.100	1.155	1.322		878	685	655
Single Basis	1.320	1.386	1.586				

LOW SEASON • October 2nd - December 13th 2026 / February 15th - May 2nd 2027

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	877	922	1.053		705	533	502
Single Basis	1.052	1.106	1.262				

Program includes

- Accommodation.
- Full board (breakfast, lunch, dinner).
- House open bar.
- Excursions in small groups with other guests (2 half day or one full day excursion daily).
- Use of hotel & spa facilities.
- Transfer to/from Castro Airport (MHC) or Puerto Montt Airport (PMC).

Not included:

- Specially arranged excursions and transfers, premium wine & spirits, telephone, laundry, store expenses, tips and other items.

Rate Definitions

- Our rates are in US dollars per person, per night. For guests who pay in Chilean pesos, the dollars are converted to the local currency using the observed exchange rate on the day of payment, as published by the Central Bank of Chile.
- Our rates do not include the 19% tax (VAT), which must be paid by Chilean citizens and residents.
- Specially arranged excursions, transfers and additional additional spa massages and treatments are available for an additional cost.
- See our information and conditions page for further information.

Children and Teen policy

- Children are 6-12 years old inclusive. Teens are 13 -17 years old inclusive. 18 years and above is adult. Children 5 and under at time of check-in are free.
- Children and Teen rates are listed above, whether for a shared twin or for an extra third bed. Extra third bed is one rollaway bed and is available in Pullao rooms and Suites only.
- All reservations require at least one adult 18 years or older in the family or group.

RATES Oct 2nd 2026 - May 2nd 2027

Half Board

Rates in US dollars per person, per night

HIGH SEASON • December 14th 2026 - February 14th 2027

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	493	525	590		361	269	231
Single Basis	638	695	786				

LOW SEASON • October 2nd - December 13th 2026 / February 15th - May 2nd 2027

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	375	414	460		297	231	197
Single Basis	485	541	603				

Program includes

- Accommodation.
- Breakfast & dinner.
- Daily cocktail and house wine during dinner service.
- Afternoon excursion of the day, shared with other guests.
- Use of hotel & spa facilities.

Not included:

- Transfers, excursions, lunch, bar consumption, massages or spa treatments, telephone, laundry service, shop purchases, tips, and other additional items.

Rate Definitions

- Our rates are in US dollars per person, per night. For guests who pay in Chilean pesos, the dollars are converted to the local currency using the observed exchange rate on the day of payment, as published by the Central Bank of Chile.
- Our rates do not include the 19% tax (VAT), which must be paid by Chilean citizens and residents.
- The following services are available for an additional cost: Private transfers to/from Castro Airport and/or Puerto Montt or other destinations, guided half-day or full-day excursions in small groups with other guests, premium wines & spirits, massages, and treatments at the spa.
- See our information and conditions page for further information.

Children and Teen policy

- Children are 6-12 years old inclusive. Teens are 13 -17 years old inclusive. 18 years and above is adult. Children 5 and under at time of check-in are free.
- Children and Teen rates are listed above, whether for a shared twin or for an extra third bed. Extra third bed is one rollaway bed and is available in Pullao rooms and Suites only.
- All reservations require at least one adult 18 years or older in the family or group.

RATES Oct 2nd 2026 - May 2nd 2027

IMPORTANT INFORMATION

- Refugia Chiloé is located off the coast of Chile at the intersection of the Lake District with northern Patagonia.
- Refugia is approximately two hours by plane from Santiago and about a half hour from the Castro airport.
- Please advise any special requirements or allergies, in advance.
- Check in: 3.00 pm / check out: 11.00 am. On the day of departure, excursions and lunch are not included. Services outside these hours are subject to availability and may incur an additional charge.
- If transfer needed make sure to check our transfer service itinerary prior to booking flights.
- Open bar in the **Full Experience** programme includes mineral water, soft drinks, juices, beers, house wines and house spirits.
- The **Half Board** programme includes one daily cocktail and house wine during dinner service. The day's excursion will be confirmed at check-in.

ROOMS

Rilán: 30m² (323 sq ft approx.) facing the inland Pacific ocean, the archipelago and the mainland. King-size bed or twin beds. The bathroom has a shower over the Jacuzzi bathtub.

Pullao: 34m² (366 sq feet approx.) Room faces the Pullao Wetlands which are part of the Western Hemisphere Shorebird Reserve Network (WHSRN). King-size bed or twin beds. The bathroom has separate shower and bathtub.

Suites: 39m² (431 sq feet) - 52m² (560 sq feet). The rooms have a view towards the Pullao Wetlands. Each room has a small living room with sofa and coffee table. King-size bed or twin beds. The bathroom has a shower, bathtub and window.

GUESTS & GROUPS

- Children of all ages are welcome at Refugia Chiloé.
- Special events can be arranged such as engagements, weddings, birthdays, and parties.
- Complete takeovers of the Hotel are available by friends, companies, or other groups.
- Groups of 10 or more guests (minimum 5 rooms) may enjoy special conditions, please contact us at reservations@refugiachiloe.com

CONDITIONS

PAYMENT POLICY

- To confirm the reservation we require payment of 30% of the total value of the rate, within 7 days of requesting the rooms.
- The balance must be paid in full at least 30 days prior to the arrival of the guest.
- Reservations not paid according to the policies indicated, will be cancelled without prior notice.
- Non Chileans who wish to access the VAT exemption benefit must make the payment in dollars and present their passport along with the Unique Migration Card, issued by the Chilean Investigations Police (PDI), which verifies the tourist status.

CANCELLATION AND MODIFICATION OF RESERVATION

All cancellations or modifications must be made in writing. Cancellation and modification fees are applied according to the following times:

- Cancellations and modifications 60-31 days prior to arrival will incur a penalty charge of 30% of the rack rate.
- Cancellations and modifications 30-0 days prior to arrival will forfeit 100% of the value of the booking.

TRAVEL INSURANCE

Our hotel is set in a remote location and we have a strict cancellation policy. Guests should have travel insurance covering medical care and hotel cancellation due to any reason.

