



REFUGIA
CHILOÉ

RATES
2025 - 26

RATES Oct 3rd 2025 - May 3rd 2026

Full Experience

Rates in US dollars per person, per night

HIGH SEASON • December 15th 2025 - February 15th 2026

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	1.038	1.090	1.247		828	646	618
Single Basis	1.245	1.308	1.496				

LOW SEASON • October 3rd - December 14th 2025 / February 16th - May 3rd 2026

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	827	870	993		665	503	474
Single Basis	992	1.043	1.191				

Program includes

- Accommodation.
- Full board (breakfast, lunch, dinner).
- Premium open bar.
- Excursions in small groups with other guests (2 half day or one full day excursion daily).
- Use of hotel & spa facilities.
- 30 minutes massage at the spa, per person paying adult rate.
- Transfer to/from Castro Airport (MHC) or Puerto Montt Airport (PMC).

Not included:

- Specially arranged excursions and transfers, telephone, laundry, store expenses, tips and other items.

Rate Definitions

- Our rates are in US dollars per person, per night. For guests who pay in Chilean pesos, the dollars are converted to the local currency using the observed exchange rate on the day of payment, as published by the Central Bank of Chile.
- Our rates do not include the 19% tax (VAT), which must be paid by Chilean citizens and residents.
- Specially arranged excursions, transfers and additional additional spa massages and treatments are available for an additional cost.
- See our information and conditions page for further information.

Children and Teen policy

- Children are 6-12 years old inclusive. Teens are 13 -17 years old inclusive. 18 years and above is adult. Children 5 and under at time of check-in are free.
- Children and Teen rates are listed above, whether for a shared twin or for an extra third bed. Extra third bed is one rollaway bed and is available in Pullao rooms and Suites only.
- All reservations require at least one adult 18 years or older in the family or group.

RATES Oct 3rd 2025 - May 3rd 2026

Stay & Dine

Rates in US dollars per person, per night

HIGH SEASON • December 15th 2025 - February 15th 2026

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	656	687	789		523	408	390
Single Basis	787	826	945				

LOW SEASON • October 3rd - December 14th 2025 / February 16th - May 3rd 2026

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	522	549	627		420	317	299
Single Basis	626	659	752				

Program includes

- Accommodation.
- Full board (breakfast, lunch, dinner).
- House open bar.
- Use of hotel & spa facilities.

Not included:

- Transfers, excursions, premium wine & spirits, massages or treatments at the spa, telephone, laundry, store expenses, tips and other items.

Rate Definitions

- Our rates are in US dollars per person, per night. For guests who pay in Chilean pesos, the dollars are converted to the local currency using the observed exchange rate on the day of payment, as published by the Central Bank of Chile.
- Our rates do not include the 19% tax (VAT), which must be paid by Chilean citizens and residents.
- The following services are available for an additional cost: Private transfers to/from Castro Airport and/or Puerto Montt or other destinations, guided half-day or full-day excursions in small groups with other guests, premium wines & spirits, massages, and treatments at the spa.
- See our information and conditions page for further information.

Children and Teen policy

- Children are 6-12 years old inclusive. Teens are 13 -17 years old inclusive. 18 years and above is adult. Children 5 and under at time of check-in are free.
- Children and Teen rates are listed above, whether for a shared twin or for an extra third bed. Extra third bed is one rollaway bed and is available in Pullao rooms and Suites only.
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RATES Oct 3rd 2025 - May 3rd 2026

Bed & Breakfast

Rates in US dollars per person, per night

HIGH SEASON • December 15th 2025 - February 15th 2026

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	367	397	458		244	158	122
Single Basis	503	556	641				

LOW SEASON • October 3rd - December 14th 2025 / February 16th - May 3rd 2026

	Rilán	Pullao	Suite	Extra Person	Adult	Teens	Children
Double Basis	257	293	336		184	122	91
Single Basis	360	412	470				

Program includes

- Accommodation.
- Breakfast.
- Use of hotel & spa facilities.

Not included

- Transfers, excursions, massages or treatments at the spa, telephone, laundry, store expenses, tips and other items.

Rate Definitions

- Our rates are in US dollars per person, per night. For guests who pay in Chilean pesos, the dollars are converted to the local currency using the observed exchange rate on the day of payment, as published by the Central Bank of Chile.
- Our rates do not include the 19% tax (VAT), which must be paid by Chilean citizens and residents.
- The following services are available for an additional cost: Lunch, Dinner, transfers to/from Castro Airport and/or Puerto Montt or other destinations, guided half-day or full-day excursions in small groups with other guests, massages, and treatments at the spa.
- See our information and conditions page for further information.

Children and Teen policy

- Children are 6-12 years old inclusive. Teens are 13 -17 years old inclusive. 18 years and above is adult. Children 5 and under at time of check-in are free.
- Children and Teen rates are listed above, whether for a shared twin or for an extra third bed. Extra third bed is one rollaway bed and is available in Pullao rooms and Suites only.
- All reservations require at least one adult 18 years or older in the family or group.

RATES Oct 3rd 2025 - May 3rd 2026

IMPORTANT INFORMATION

- Refugia Chiloé is located off the coast of Chile at the intersection of the Lake District with northern Patagonia.
- Refugia is approximately two hours by plane from Santiago and about a half hour from the Castro airport.
- Please advise any special requirements or allergies, in advance.
- Check in: 3.00 pm / check out: 11.00 am. Services outside of these times are subject to availability.
- If transfer needed make sure to check our transfer service itinerary prior to booking flights.
- **Full Experience** Open bar includes premium wines and spirits, beers, mineral water, soft drinks & juices.
- **Stay & Dine** House bar includes house wines and spirits, beers, mineral water, soft drinks & juices.

ROOMS

Rilán: 30m2 (323 sq ft approx.) facing the inland Pacific ocean, the archipelago and the mainland. King-size bed or twin beds. The bathroom has a shower over the Jacuzzi bathtub.

Pullao: 34m2 (366 sq feet approx.) Room faces the Pullao Wetlands which are part of the Western Hemisphere Shorebird Reserve Network (WHSRN). King-size bed or twin beds. The bathroom has separate shower and bathtub.

Suites: 39m2 (431 sq feet) - 52m2 (560 sq feet). The rooms have a view towards the Pullao Wetlands. Each room has a small living room with sofa and coffee table. King-size bed or twin beds. The bathroom has a shower, bathtub and window.

GUESTS & GROUPS

- Children of all ages are welcome at Refugia Chiloé.
- Special events can be arranged such as engagements, weddings, birthdays, and parties.
- Complete takeovers of the Hotel are available by friends, companies, or other groups.
- Groups of 10 or more guests (minimum 5 rooms) may enjoy special conditions, please contact us at reservations@refugiachiloe.com

CONDITIONS

PAYMENT POLICY

- To confirm the reservation we require payment of 30% of the total value of the rate, within 7 days of requesting the rooms.
- The balance must be paid in full at least 30 days prior to the arrival of the guest.
- Reservations not paid according to the policies indicated, will be cancelled without prior notice.
- Non Chileans who wish to access the VAT exemption benefit must make the payment in dollars and present their passport along with the Unique Migration Card, issued by the Chilean Investigations Police (PDI), which verifies the tourist status.

CANCELLATION AND MODIFICATION OF RESERVATION

All cancellations or modifications must be made in writing. Cancellation and modification fees are applied according to the following times:

- Cancellations and modifications 60-31 days prior to arrival will incur a penalty charge of 30% of the rack rate.
- Cancellations and modifications 30-0 days prior to arrival will forfeit 100% of the value of the booking.

TRAVEL INSURANCE

Our hotel is set in a remote location and we have a strict cancellation policy. Guests should have travel insurance covering medical care and hotel cancellation due to any reason.

