


## FACT SHEET

GUEST ROOM	DESCRIPTION
Rilán 12 rooms	(30 m <sup>2</sup> /322 sq. ft.) – View of the bay – Jacuzzi tub in bathroom – WC in bathroom.
Pullao 10 rooms	(34 m <sup>2</sup> /365 sq ft) - View of the marsh – Bathtub with ocean view – Shower and WC separate.
2 Suites	(39 m <sup>2</sup> /419 sq. ft.-52 m <sup>2</sup> /559 sq. ft.) View of the marsh – Bathtub in bathroom – Shower and WC separate.
Extra beds	Roll away – (180 cm x 90 cm) - (74 inches x 31 inches).

ROUTE	TIME
 Santiago / Castro	1 hr 55 min.
 Santiago / Puerto Montt	1 hr 50 min.
 Castro / Hotel	30 min.
 Puerto Montt / Hotel	3 hrs. 15 min. (transfer includes ferry)

\* Ask about alternative pick up and drop off sites.

POINT OF INTEREST	TIME
Hotel / Dalcahue	35 minutes
Hotel / Castro	30 minutes
Hotel / Cruce Ferry / Achao	1 hour (oldest church)
Hotel / Duhatao	2 hours
Hotel / Cucao	1.5 hours
Hotel / Muelle de las Almas	2 hours
Hotel / Chepu	1hour15 minutes

ADDITIONAL INFORMATION	
Refugia Chiloé Altitude	Refugia Chiloé is located 35 meters above sea level.

Vehicles	6
Child car seats	3*
Booster seats	2*
* More seats can be provided if prior arrangements are made.	

Meal Times	<ul style="list-style-type: none"> <li>• Breakfast: 8:00 -10:00 AM</li> <li>• Lunch: 1:00 -2:30 PM</li> <li>• Dinner: 7:00 – 10:00 PM</li> </ul> * Meal times may be modified depending on demand and capacity limits.
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Meeting Room	20-person capacity. Meeting table: 10-person capacity. Equipment provided by hotel: television with HDMI input, screen and projector.
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Spa	INDOOR POOL Average temperature: 32° C Length: 5.90 meters Width: 2.90 meters Depth: 1.20 meters  OUTDOOR POOL Unheated Length: 8 meters Width: 4 meters Depth: 1.30 meters  DRY SAUNA: 1 STEAM ROOM: 1  MASSAGE N° of massage rooms: 2 N° of massage therapists: 2
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Adult bikes	4
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Child bikes	2
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e-Bikes	8
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Horses	7 (Leggings and helmets available free of charge). * If necessary, we have a third-party service available.
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Kayak	For 10 people, 2 double kayaks and 6 single kayaks
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Boats	"Williche" for 15 passengers. Features a screen for onboard business meetings.
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\* We suggest that guests with impaired movement travel accompanied as our vans do not include lifts for wheelchairs.



## GUEST ROOM MAP

